

Accessibility statement for Mells Parish Council web pages

Mells Parish Council website is run by Sally Vince on behalf of the Parish Council. We are currently in the process of setting up a new website to increase the accessibility of the information available. However, in the meantime we are processing as many documents as we can into a more accessible format on this website. During this period of change, please contact us if you have any issues accessing our information and we will endeavour to provide the information in a format suitable for you.

We want as many people as possible to be able to use these webpages. For example, that means you should be able to:

- zoom in up to 150% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to some of the website using a screen reader

We've also made the webpages text as simple as possible to understand.

AbilityNet has advice on making your device easier to use if you have a disability.

How accessible are these webpages?

We know some parts of these webpages are not fully accessible:

- you cannot modify the line height or spacing of text
- some PDF documents are not fully accessible to screen reader software

What to do if you cannot access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille, contact Joy Book, Parish Clerk:

- email: parishcouncils.frome@gmail.com
- phone: 07704 584953
- address: 22 Audley Avenue, Torquay TQ2 7PD

We'll consider your request and get back to you in 5 working days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact Joy Book, Parish Clerk, by any of the methods listed above.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the accessibility regulations. If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Technical information about this website's accessibility

Mells Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances listed below.

Non accessible content

The content listed below is non-accessible for the following reasons.

PDFs and other documents

Many of our older PDFs do not meet accessibility standards - for example, they may not be structured so they're accessible to a screen reader. This does not meet WCAG 2.1 success criterion 4.1.2 (name, role value).

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services.

Any new PDFs or Word documents we publish will meet accessibility standards unless we are unable to format the document due to limitations with our software.